HEALTHPRO® HERITAGE
Above & Beyond
Strategic Partnerships • Extraordinary Results

COVID-19 EMR Updates

April 3, 2020
Confidential and For Internal Use Only

COVID-19 EMR UPDATES

In the near future, the Rehab EMR's will be updated regarding COVID-19.

OPTIMA UPDATES

OPTIMA COM/POC: MISSED VISIT REASONS
When updated, the Missed Visit Reasons will allow you to document regarding COVID-19. Three new Reasons display in the dropdown box as follows:

- Patient refused due to COVID-19 concerns
- Positive COVID-19; Patient currently on medical hold from therapy services
- Suspected COVID-19; Patient currently on medical hold from therapy services
  - o Optima COM Display:

  - o Optima POC Display:

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OPTIMA PROJECTIONS 2.0: EXTENSION OF MEDICARE DAYS BEYOND 100 DAYS

The Medicare A Payor Sources will be updated to allow for extension of the Medicare A day count beyond the initial 100 Days. See example below:

	137	138	139	140	141	142	143	144	145	146	147	148	149	150
PPS Day	137	138	139	140	141	142	143	144	145	146	147	148	149	150
Calendar Date	7/09	07/10	07/11	07/12	07/13	07/14	07/15	07/16	07/17	07/18	07/19	07/20	07/21	07/22
Day of Week	ursday	Friday	Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Monday	Tuesday	Wednesday
PT - Individual - 5 to 6 time(s)/week														
PT - Concurrent														
PT - Group														
PT - C/G%	.92%	3.92%	3.92%	3.92%	3.92%	3.92%	3.92%	3.92%	3.92%	3.92%	3.92%	3.92%	3.92%	3.92%
OT - Individual - 5 to 6 time(s)/week														
OT - Concurrent														
OT - Group														
OT - C/G%	.95%	4.95%	4.95%	4.95%	4.95%	4.95%	4.95%	4.95%	4.95%	4.95%	4.95%	4.95%	4.95%	4.95%
ST - Individual														
ST - Concurrent														
ST - Group														
ST - C/G%														
Daily Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MDS Weekly Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Weekly Treatment Days	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Suggested Tx Difference	0,269	10,350	10,432	10,513	10,594	10,676	10,757	10,838	10,919	11,001	11,082	11,163	11,245	11,326

OPTIMA: NEW COVID-19 ICD 10 CODES

Two new COVID-19 ICD 10 Codes will be available in Optima effective 4/1/20. These codes are **NOT** to be used retroactively.

- Code: U07.1 COVID-19, virus identified
  o General: This Code is assigned to a disease diagnosis of COVID-19 confirmed by laboratory testing
- Code: U07.2 COVID-19, virus not identified
  o General: This Code is assigned to a clinical or epidemiological diagnosis of COVID-19 where laboratory confirmation is inconclusive or not available.

HEALTHMAX/CASAMBA UPDATES

HEALTHMAX/CASAMBA DESKTOP/WEB: REFUSAL REASONS

When updated, the Refusal Reasons will allow you to document regarding COVID-19. Three new Reasons display in the dropdown box as follows:

- Patient refused due to COVID-19 concerns
- Positive COVID-19; Patient on medical hold
- Suspected COVID-19; Patient on medical hold

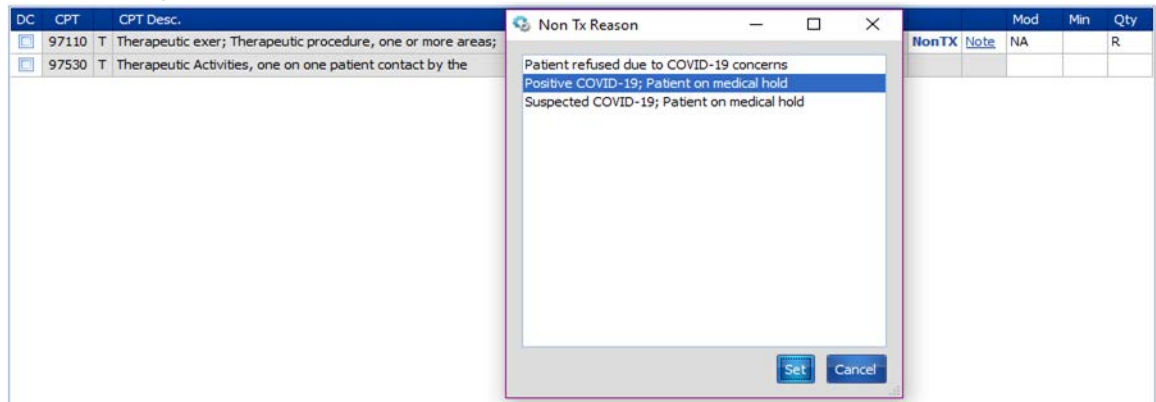To enter in the Refusal Reason in HealthMAX/Casamba:

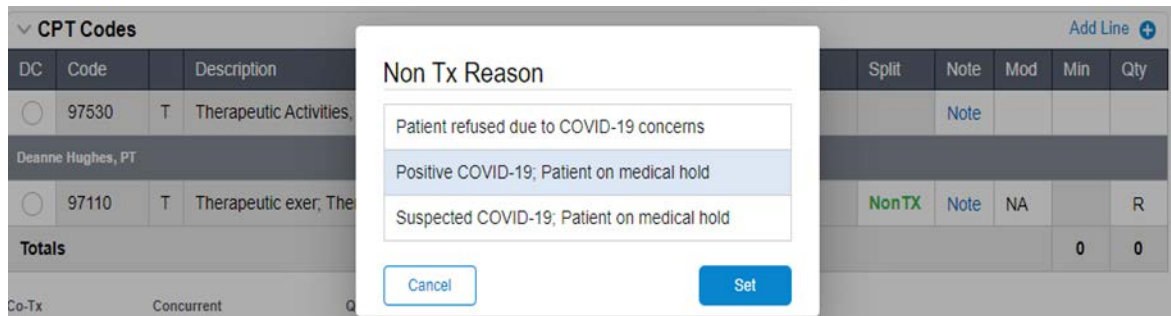- Under Input Daily, select the patient, and select the date
- Enter an R in the Qty box for a CPT code
- NonTX will display. Click on NonTX and select the appropriate reason and Set
- Click on Note; enter the same Reason into the Daily Note and Set
- Save
  o Desktop View

  o Web View

HEALTHMAX/CASAMBA PROJECTIONS: EXTENSION OF MEDICARE DAYS BEYOND 100 DAYS

The Medicare A Payor Sources will be updated to allow for extension of the Medicare A day count beyond the initial 100 Days. See example below:

4 TUE	5 WED	6 THU	7 FRI	8 SAT	9 SUN	10 MON	11 TUE	12 WED	13 THU	14 FRI
MedA	MedA	MedA	MedA	MedA	MedA	MedA	MedA	MedA	MedA	MedA
98	99	100	101	102	103	104	105	106	107	108

HEALTHMAX/CASAMBA: NEW COVID-19 ICD 10 CODE

New COVID-19 ICD 10 Codes will be available in HealthMAX/Casamba in the near future. These codes are NOT to be used retroactively.

- Code: U07.1 COVID-19, virus identified
  - General: This Code is assigned to a disease diagnosis of COVID-19 confirmed by laboratory testing

THERAPYSYNC UPDATES

THERAPYSYNC: MISSED VISIT REASONS

To enter the Missed Visit Reason:

- Select Missed Visit under Action

- Under Reason for Missed Visit, select Patient/Caregiver Refused
- Under Action Taken, enter the appropriate statement below completing the information within the parenthesis ():
- If positive COVID-19 diagnosis or person under investigation of COVID-19 diagnosis:
  - "Patient with (positive COVID-19 diagnosis/investigation of COVID-19 diagnosis) and active symptoms. Patient currently on medical hold from therapy services. (PT/OT/ST) will evaluate once patient has been medically cleared as indicated. MD notified on (date) at (time), spoke with (representative at office)."
- If patient is refusing therapy visit but no symptoms:

- o "Missed visit this date due to patient/family request in response to COVID-19. Treatment to be resumed once cleared. MD notified on (date) at (time), spoke with (representative at office)."

THERAPYSYNC: NEW COVID-19 ICD 10 CODES

Two new COVID-19 ICD 10 Codes will be available in TherapySync in the near future.

- Code: U07.1 COVID-19, virus identified
  - o General: This Code is assigned to a disease diagnosis of COVID-19 confirmed by laboratory testing
- Code: U07.2 COVID-19, virus not identified
  - o General: This Code is assigned to a clinical or epidemiological diagnosis of COVID-19 where laboratory confirmation is inconclusive or not available.

THERAOFFICE UPDATES
THERAOFFICE: MISSED VISIT REASONS

- Enter the Missed Visit Reason on the Schedule as follows completing the information within the parenthesis ():
- If positive COVID-19 diagnosis or person under investigation of COVID-19 diagnosis:
  - o "Patient with (positive COVID-19 diagnosis/investigation of COVID-19 diagnosis) and active symptoms. Patient currently on medical hold from therapy services. (PT/OT/ST) will evaluate once patient has been medically cleared as indicated. MD notified on (date) at (time), spoke with (representative at office)."

- If patient is refusing therapy visit but no symptoms:
  - "Missed visit this date due to patient/family request in response to COVID-19. Treatment to be resumed once cleared. MD notified on (date) at (time), spoke with (representative at office)."

THERAOFFICE: NEW COVID-19 ICD 10 CODES

Two new COVID-19 ICD 10 Codes will be available in TheraOffice in the near future.

- Code: U07.1 COVID-19, virus identified
  - General: This Code is assigned to a disease diagnosis of COVID-19 confirmed by laboratory testing
- Code: U07.2 COVID-19, virus not identified
  - General: This Code is assigned to a clinical or epidemiological diagnosis of COVID-19 where laboratory confirmation is inconclusive or not available.